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# Eudora2go User Manual



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This user manual will guide you through the steps of using and configuring Eudora2go to work with your mail client.

If you have any questions regarding Eudora2go or this user manual, send us an email: [support@eudora2go.net](mailto:support@eudora2go.net).

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**CHAPTER 1****Introduction**

Eudora2Go is a mobile cell phone application that allows users to quickly, easily, and securely access their email. Eudora2Go allows consumers and professionals alike to read, reply to, and compose email while away from their home or workplace using their cell phone.

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## Eudora2Go Features

- Access existing corporate & personal email Accounts using a BREW® enabled handset.
- Supports IMAP4 & POP3, Gmail®, Hotmail®/MSN®, and Yahoo®\*.
- Supports Microsoft Exchange®, Lotus Domino® and other IMAP4/POP3 compliant mail servers.
- PreMail notification sends an SMS alert when new email arrives
- Supports SSL/TLS for secure access.
- View the text portion of email messages (up to 6,000 characters on most handsets).
- View the complete message header information (subject, sender, date, size).
- Reply, Reply All and Forward the text portion of email messages.
- Create and attach a custom signature at the end of transmitted messages.
- Delete and undelete messages.
- Compose and send new email messages (up to 1,000 characters on most handsets), with ability to carbon copy (CC) mail recipients.
- Create and store custom Quick Messages for fast message composition.
- Access up to seven email accounts.
- Store up to 50 contacts in the Address Book.
- Supports the T9 quick-entry feature on most handsets.
- Help Section for quick reference user tips, Website address, and version number display.
- No banner inserted at end of transmitted messages.

\* Requires subscription to Yahoo's premium service.

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## PreMail Notification

PreMail notification is a feature for Eudora2go accounts that sends a 'smart' SMS alert when new mail arrives in your mailbox. When you receive the alert you can immediately preview the message and sender. You can either Read the entire message or Ignore the message and view it later. Use your Eudora2go.net account ([www.eudora2go.net](http://www.eudora2go.net)) to customize this feature by selecting the important senders who can send you PreMail. This feature is exclusively for Eudora2go email subscribers and will not function for non-Eudora accounts.

If you would like to use PreMail to be notified of new email from other email accounts (such as GMAIL, Yahoo, or Hotmail), refer to Appendix A for instructions on forwarding mail to your Eudora2go account.

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# Cell Phone Key Definitions

This manual makes reference to function keys such as the **SELECT** key, or the **BACK/CLR** key. While cell phone manufactures have attempted to standardize on key definition and location, there remains some variation between handsets.

Eudora2Go uses the following keys to perform the functions:

## Power / End Key (usually red)

The **Power / End** Key may be used to exit Eudora2go although it is not the recommended method. Shutting the cover on a clamshell phone has the same effect. [See [How to Log Out](#) for recommended log out procedures].

## Numbers 0-9

Numbers usually are used to enter numbers and letters. In some cases they are defined as function keys. The number “1” key is also used to enter special characters such as “@” or “.”.

## Up, Down, Left, Right Keys

The up, down, left, and right keys are used to move the cursor or to scroll through items. These keys are usually clearly marked on the handset.

## Back/Clr Key

Used as a delete key in text entry mode. The **back/clr** key also used to jump back to the previous/higher menu. May be a hard key (a labeled key on the phone pad) or a soft key (definition on screen). Usually called **Back** or **Clear**.

## Select Key

The select key may be a hard key (a labeled key on the phone pad) or a soft key (definition on screen). If a hard key, it is usually located in the middle of the arrow keys and identified with unique coloring and/or symbol.

## Asterisks (\*) Key

The asterisks key is used to toggle between capitalization modes when in text entry menu (on most handsets).

The three capital text entry modes are:

- I. All characters are lower case.
- II. The first character of a word is capitalized.

All characters are upper case.

## Pound (#) Key

Press the Pound Key (#) to advance a space when in a text entry menu.

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# Changing the text entry mode

Most handsets support the following modes for text entry:

## Multitap

This is usually the default text entry mode. In this mode press the key once for the first letter, twice for the second letter, etc. For example, to enter the letter “s”, press the “7” key four times in quick succession.

## Numbers

In this mode only numbers can be entered.

## T9 Word

Some handsets support “T9”, which is a fast way of entering words. For example, to enter the word “hello”, quickly type the following numbers: 43556. The phone uses a smart algorithm to determine what is the most common word corresponding to that sequence of numbers.

## Symbols

Use this mode to enter special characters not available on the “1” key, such as “\_”.

To change the text entry mode, highlight the text mode icon as indicated in figure 1-4. Press the SELECT key to bring up the list of supported text entry modes. Make your selection.



(Fig. 1-4) Select “Text Mode” icon

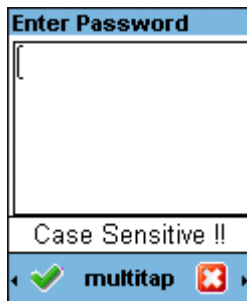
Refer to your phone's user manual for detailed information on text entry.

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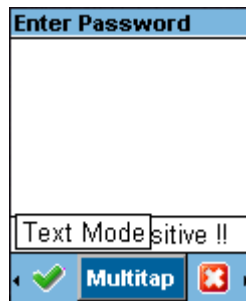
## Entering Capital Characters

Since passwords are almost always case-sensitive, it is important to be able to switch between upper and lower case when entering text into your phone. The method of switching case varies from phone to phone, but most phones now use the asterisk (\*) key to toggle between capitalization modes.

*Note: The word “Multitap” (Fig. 1-1 - Fig 1-3) indicates both the capitalization mode selected, and the text entry mode. Most, but not all handsets, enter capital characters this way. Refer to your phone's user manual for more information on case selection and other text entry options.*



(Fig. 1-1) All lowercase



(Fig. 1-2) First character capitalized



(Fig. 1-3) All characters capitalized



## CHAPTER 2

# Account Setup


You must first create and configure at least one email account in order to use Eudora2Go. You may create up to seven different accounts.

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## Eudora2go Setup Wizard

When you launch Eudora2go for the first time, the Eudora2go Setup Wizard will prompt you to create a Eudora2go email account. Follow the onscreen prompts to obtain your username, password and email address as described below:

- 1 Launch Eudora2go.
- 2 When the wizard appears, highlight the “Yes”  icon and press SELECT to proceed (Fig. 2-1 ).
- 3 Select Create New Account (Fig. 2-2 ).
- 4 Enter your desired username (Fig. 2-3).

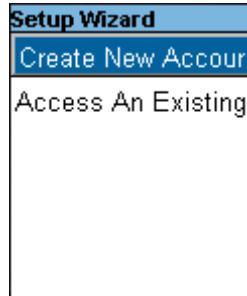
Note: User Names are limited to 48 characters. .

- 5 Create a password for your new account. Press the SELECT key to highlight "Next"  and press the SELECT key again to make the selection (Fig. 2-4). Passwords are limited to 16 characters and are case-sensitive.
- 6 Enter your phone number (Fig. 2-5).
- 7 Enter an identifying Name for the account (usually your own name) and then press the SELECT key to highlight "Next"  and click the SELECT key again to make the selection (Fig. 2-6). When you send or reply with an email message, this name will be displayed to the receiver.
- 8 A prompt will appear asking if you would like to turn on the PreMail Push Email feature. It is recommended to turn this feature on by selecting YES  (Fig. 2-7). For more information, refer to PreMail Notification in Chapter 1.

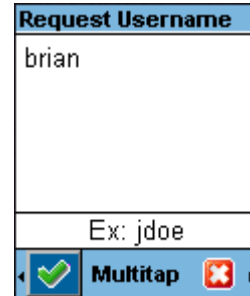
Eudora2go will now connect and complete your account. You will be taken to the inbox for your new Eudora2go account.



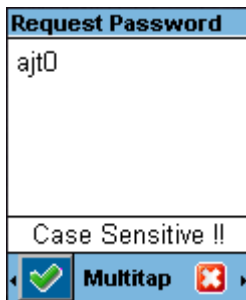
(Fig. 2-1) Select "Yes"



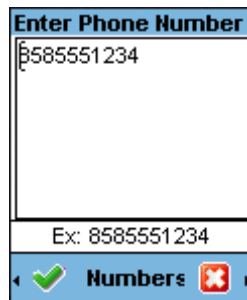
(Fig. 2-2) Select "Create New Account"



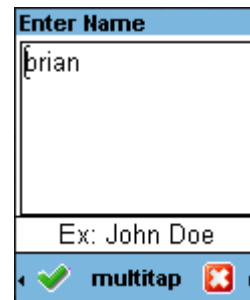
(Fig.2-3) Enter username



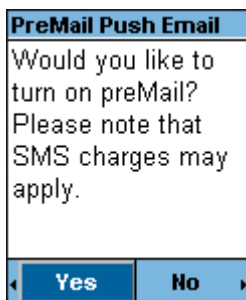
(Fig.2-4) Enter Password



(Fig.2-5) Enter Phone Number



(Fig.2-6) Enter Name






(Fig.2-7) Choose "Yes" to activate PreMail




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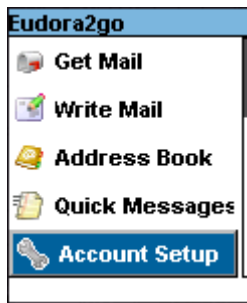
## How to Automatically Setup and Configure an Email Account

If you would like to setup existing email accounts to be used with Eudora2go, follow these steps:

- 1 Launch Eudora2go.
- 2 From the “Eudora2go” menu select “Account Setup” (Fig. 2-8).
- 3 From the “Account Setup” menu press the RIGHT key to select “Add New”  (Fig. 2-9). Press the SELECT key.
- 4 Enter an identifying Name for the account (usually your own name) and then press the SELECT key to highlight "Next"  and click the SELECT key again to make the selection (Fig. 2-10). When you send or reply with an email message, this name will be displayed to the receiver.
- 5 Enter your email address and then press the SELECT key to highlight "Next"  and press the SELECT key again to make the selection (Fig. 2-11).

Note: User Names are limited to 48 characters.

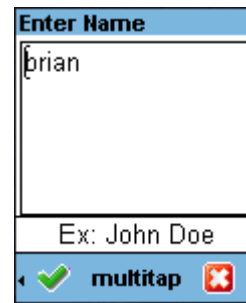
- 6 Enter the email account password and then press the SELECT key to highlight "Next"  and press the SELECT key again to make the selection (Fig. 2-12). Passwords are limited to 16 characters and are case-sensitive.
- 7 A prompt will appear asking you if you have a POP or IMAP account (Fig. 2-13). Choose POP if you are unsure. Choose IMAP if your account is on a corporate intranet.
- 8 A prompt will appear asking if your account supports SSL (Fig. 2-14). Choose NO if you are unsure. Choose YES if your account supports SSL.
- 9 A prompt will appear asking you if you would like to automatically configure your account (recommended) (Fig. 2-15). Press the SELECT key to highlight "Yes" and press SELECT again to initiate the setup process. Once the configuration is complete the account information will be saved and you will be prompted to check your email (Fig. 2-16).



(Fig. 2-8) "Account Setup"



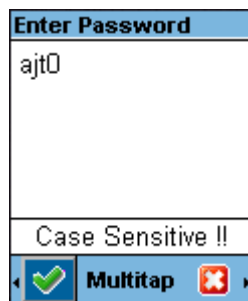
(Fig. 2-9) Select "Add New"



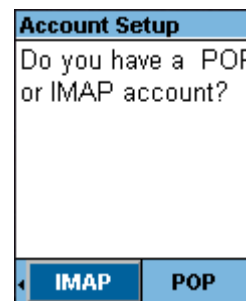
(Fig.2-10) Enter Name



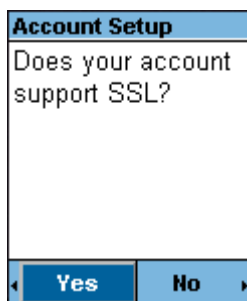
(Fig.2-11) Enter Email Address



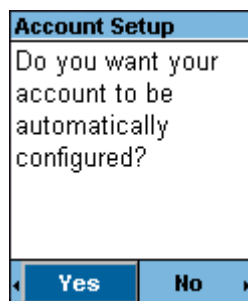
(Fig.2-12) Enter Password



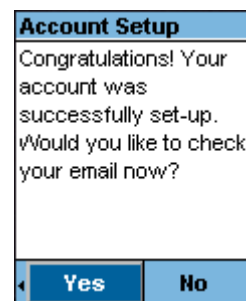
(Fig.2-13) Enter POP or IMAP



(Fig.2-14) SSL Prompt









(Fig.2-15) Auto Configuration Prompt

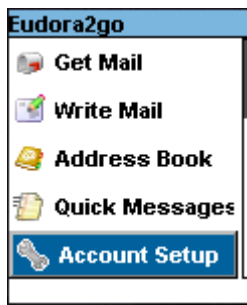


(Fig.2-16) Successful Account Setup

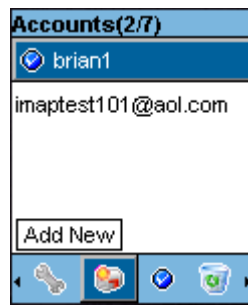
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## How to Manually Configure and Setup an Email Account

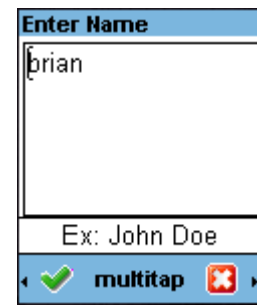
- 1 Launch Eudora2go.
- 2 From the “Eudora2go” menu select “Account Setup” (Fig. 2-17).
- 3 From the “Account Setup” menu press the RIGHT key to select “Add New”  (Fig. 2-18). Press the SELECT key.
- 4 Enter an identifying Name for the account (usually your own name) and then press the SELECT key to highlight "Next"  and click the SELECT key again to make the selection (Fig. 2-19). When you send or reply with an email message, this name will be displayed to the receiver.
- 5 Enter your email address and then press the SELECT key to highlight "Next"  and press the SELECT key again to make the selection (Fig. 2-20). Note: User Names are limited to 48 characters.
- 6 Enter the email account password and then press the SELECT key to highlight "Next"  and press the SELECT key again to make the selection (Fig. 2-21). Passwords are limited to 16 characters and are case-sensitive.
- 7 A prompt will appear asking you if you have a POP or IMAP account (Fig. 2-22). Choose POP if you are unsure. Choose IMAP if your account is on a corporate intranet.
- 8 A prompt will appear asking if your account supports SSL (Fig. 2-23). Choose NO if you are unsure. Choose YES if your account supports SSL.
- 9 A prompt will appear asking you if you would like to automatically configure your account (recommended) (Fig. 2-24). Press the SELECT key to highlight "No" and press SELECT again to manually configure your account.
- 10 Enter the email account username and then press the SELECT key to highlight "Next"  and press the SELECT key again to make the selection (Fig. 2-25). Note: User Names are limited to 48 characters.
- 11 Enter your POP or IMAP server address (incoming mail server) and then press the SELECT key to highlight "Next"  and press the SELECT key again to make the selection (Fig. 2-26).
- 12 You can test your settings by pressing the SELECT Key and then the RIGHT key to highlight "Test Account Settings". Press SELECT again to initiate the test.
- 13 Once your account settings have been verified, you can exit “Account Setup” and check your email.



(Fig. 2-17) "Account Setup"



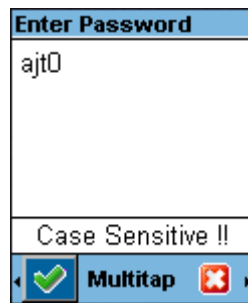
(Fig. 2-18) Select "Add New"



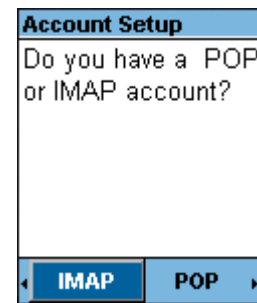
(Fig.2-19) Enter Account Name



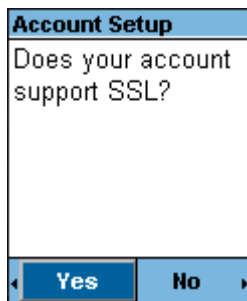
(Fig.2-20) Enter Email Address



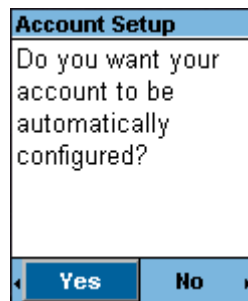
(Fig.2-21) Enter Password



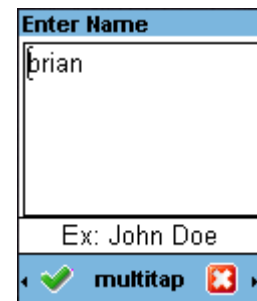
(Fig.2-22) POP or IMAP prompt



(Fig.2-23) SSL Prompt



(Fig.2-24) Auto Configuration Prompt



(Fig.2-25) Enter Username



(Fig.2-26) POP Server Address

## Storing Account Information

The information entered under Account Setup is stored in your phone. This setup will typically only have to be performed once for each email account, for up to seven accounts supported by Eudora2Go. To edit any of the information simply select the account from the “Accounts” menu and select “Edit”. From the “Select Property” menu you can then choose the section you want to change or update.

## Phone Security

### Password Visibility

Your password when entered for the first time will be visibly displayed in plain text. Upon every subsequent entry it will only be displayed as asterisks for security purposes. This will prevent unauthorized access to your password.

### Activation of Keypad Lockout

For additional security, it is recommended that you activate the keypad lockout feature that is available on most handsets. Refer to your cell phone user's manual for instructions on activating this feature. It is usually under the “Settings” category. Activating the keypad lockout will prevent unauthorized your email and other sensitive information.

### Lost or Stolen Phone

If your cell phone is either lost or stolen, you should contact the carrier to disable the phone. This will prevent unauthorized phone calls and access to your email.

## Entering your POP Mail Server

If you selected “POP Server” during the account setup process and chose to setup your account manually, enter your incoming POP Mail Server name directly (Fig. 2-27). If you do not know the name of your POP Mail Server, it is recommended that you consult the setup of your PC-based email client. For example, if you are using Microsoft Outlook or Outlook Express, go to Tools/Account Setup/Properties/Servers. To the right of the string “Incoming mail (POP3):” will be displayed the name of your incoming POP mail server.



<b>Enter POP server</b>
Mail.domain.com
Ex: pop.domain.com
←   Multitap →

(Fig. 2-27) Entering a POP Address

## IMAP 4 Mail Server Name

If you selected “IMAP Server” during the account setup process, you must enter your incoming IMAP4 Mail Server name or address directly. If you do not know the name of your IMAP4 Mail Server, it is recommended that you consult your IT department or your Internet Service Provider, whichever is appropriate.

## IP Address Format

If your POP Mail Server name is not available, you may instead enter your incoming Mail Server IP Address directly (Fig. 2-10). To obtain your Mail Server's IP Address, ask your system administrator or your email service provider.

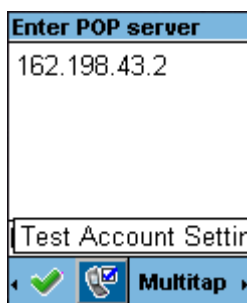



Fig. 2-10 Enter POP Server as an IP Address

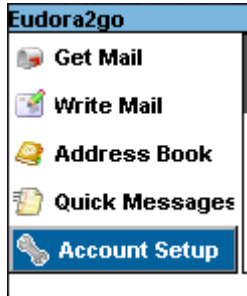
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## Selecting a Default Account

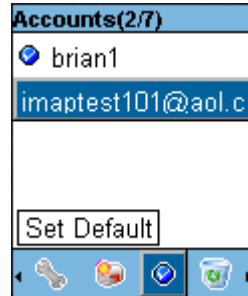
If you enter multiple email accounts, you can select one of them as your default account using the following steps:

- 1 From the Eudora2Go menu select “Account Setup” to go to the Accounts Menu (Fig 2-45).
- 2 Press the DOWN key to highlight the email account you wish to make your default account and press the RIGHT key twice to highlight the “Set Default”  icon, and press the SELECT key (Fig 2-46).

Now whenever you “Get Mail”, this will be the first account selected. Also, when you transmit messages, the message will appear to have been sent from this account.



(Fig. 2-45) Select “Account Setup”



(Fig.2-46) Set Default

---

## Formatting the Username

On some mail servers the User Name needs to be entered as the complete email address, such as “jdoe@CompanyName.com”



For other servers the User Name consists only of the characters preceding the “@” symbol in your email address. In this case the User Name would be “jdoe”

*If the first User Name format does not succeed, then try the other.*

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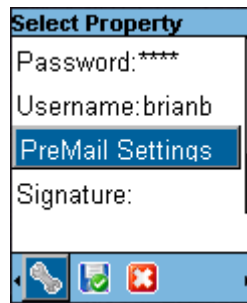
## PreMail Settings

Eudora2go PreMail notification can be turned on or off for Eudora2go accounts. Note: SMS charges may apply if PreMail is turned on.

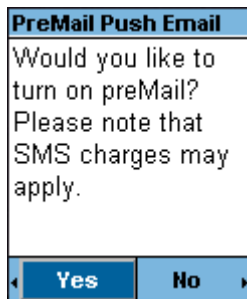
- 1 Go to “Account Setup” from the Main Menu. From the “Account Setup” menu, press the DOWN key to select the email account you wish to modify and then press the SELECT key to “Edit”  (Fig 2-29).
- 2 From the “Select Property” menu press the DOWN key until “PreMail Settings” is highlighted, and press the SELECT key to “Edit”  (Fig 2-30).
- 3 From the PreMail Menu, select YES if you would like to turn PreMail on or NO if you would like to turn it off (Fig 2-31).
- 4 Once PreMail is activated, you will receive an SMS alert when a new mail arrives and Eudora2go will give you a preview of the message and it’s sender. Then you can either read the entire message or ignore it and log onto your account later to retrieve it (Fig. 2-32).



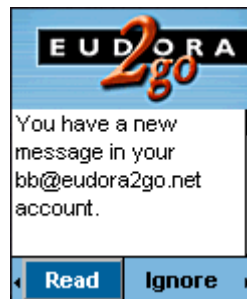
(Fig. 2-29) “Account Setup”



(Fig. 2-30) “PreMail Settings”



(Fig.2-31) Select an option






(Fig.2-32) PreMail Alert

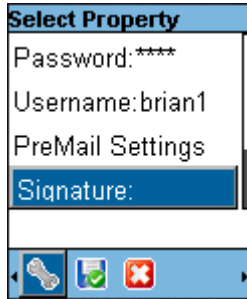
---

## Entering a Custom Signature

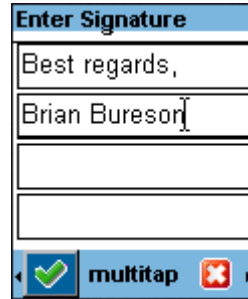
You may define customized signature fields that are automatically applied to the end of all your sent messages. These fields allow you to conveniently append your contact information to all transmitted email messages. Each account may have a unique signature.

- 1 Go to “Account Setup”. From the “Accounts” menu, press the DOWN key to select the email account you wish to add a signature, to and then press the SELECT key to “Edit” .
- 2 From the “Select Property” menu press the DOWN key until “Signature” is highlighted, and press the SELECT key to “Edit”  (Fig 2-33).
- 3 Enter the information you wish to display in the signature fields, using the UP/DOWN keys to change fields. When complete, press the SELECT key to highlight “Apply” (Fig. 2-34). Press the SELECT key again.
- 4 In the “Select Property” menu press the RIGHT key to highlight “Save & Exit” . Press the SELECT key to save (Fig. 2-35). *Note: There are four signature fields you can use. Each field is limited to 50 characters.*

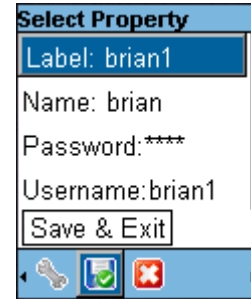
*IMPORTANT! Do not forget to Save & Exit or changes will not be recorded!*



(Fig. 2-33) Select Signature







(Fig. 2-34) Enter Signature



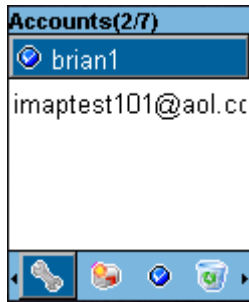
(Fig. 2-35) Save Signature

## Message Encryption Using SSL

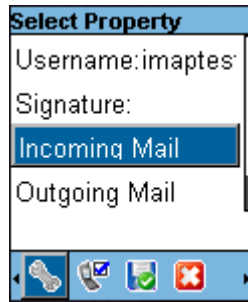
### Enabling SSL for Incoming Messages

- 1 Go to “Account Setup”. From the “Account Setup” menu, press the DOWN key to select the email account you wish to enable SSL for incoming email and press the SELECT key to “Edit”  (Fig 2-36).
- 2 From the “Select Property” menu press the DOWN key until “Incoming Mail” is highlighted, then press the SELECT key to “Edit”  (Fig 2-37). (If the “Incoming Mail” option is not listed, then SSL is not available for this account).
- 3 Press the DOWN key twice to highlight “SSL disabled”, and then press the SELECT key (Fig 2-38). Note: The Port number will change to the industry default value of 993
- 4 If necessary, change the port number (Fig 2-39). Check with your Internet Service Provider (ISP) or IT Department to determine the correct port number for IMAP with SSL enabled on your server.
- 5 Press the DOWN key to highlight “Verify Certificate”, and then press the SELECT key (Fig 2-40). **IMPORTANT!** If the certificate cannot be confirmed, you will see the error message shown in Fig 2-41. It is your responsibility as the user to agree to use this potentially non-secure server. It is recommended that you consult with your Internet Service Provider (ISP) or IT Department if you receive this error message before you accept.
- 6 Once the server certificate is accepted (or if you choose to override the error message), the “lock” symbol indicates that the certificate has been certified for this secure server. Press the RIGHT key to highlight the “Done”  icon, and press the SELECT key to return to the Select Property menu (Fig 2-42).
- 7 Press the RIGHT key to highlight the “Save & Exit”  icon, and press the SELECT key (Fig 2-43).
- 8 Confirm that account icon now displays the lock symbol next time you Get Mail (Fig 2-44).

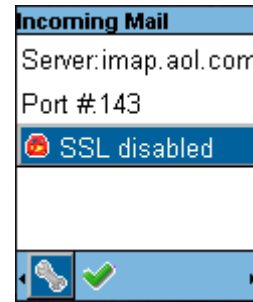
IMPORTANT! Do not forget to Save & Exit or changes will not be recorded!



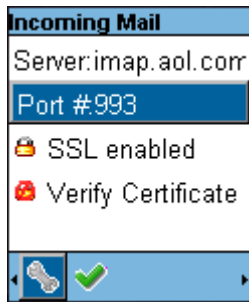
(Fig. 2-36) Select "Account"



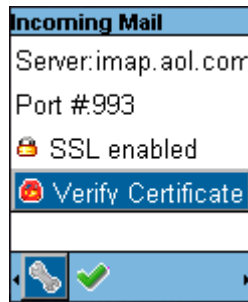
(Fig. 2-37) Select "Incoming"



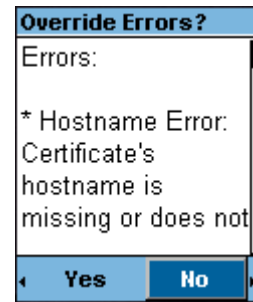
(Fig.2-38) Enable SSL



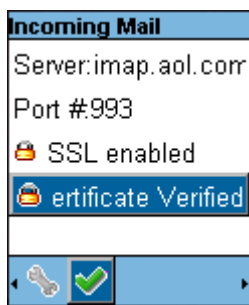
(Fig.2-39) Change the Port # (if necessary)



(Fig.2-40) Verify Certificate



(Fig. 2-41) Certificate Error Override



(Fig. 2-42) Return to Account Properties Menu







(Fig. 2-43) Save and Exit

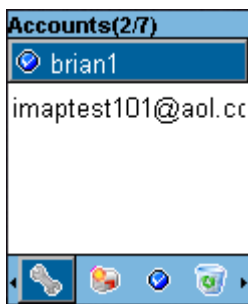


(Fig. 2-44) Account now displays a lock symbol

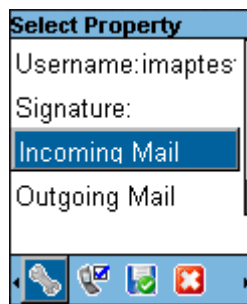
## Disabling SSL for Incoming Messages

- 1 Go to “Account Setup”. From the “Account Setup” menu, press the DOWN key to select the desired email account for disabling SSL, and press the SELECT key to “Edit”  (Fig 2-45).
- 2 From the “Select Property” menu press the DOWN key until “Incoming Mail” is highlighted, and press the SELECT key to “Edit”  (Fig 2-46).
- 3 Press the DOWN key twice to highlight “SSL enabled”, and press the SELECT key (Fig 2-47).  
Note: The lock symbols have been removed and SSL has been disabled.
- 4 Press the RIGHT key to highlight the “Done”  icon, and press the SELECT key to return to the “Select Property” menu.
- 5 Press the RIGHT key to highlight the “Save & Exit”  icon, and press the SELECT key (Fig 2-48).

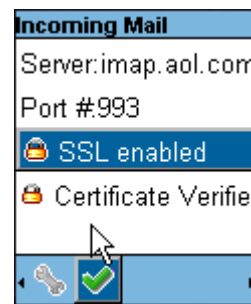
**IMPORTANT!** Do not forget to Save & Exit or changes will not be recorded!



(Fig. 2-45) Select Account



(Fig. 2-46) Select Incoming







(Fig. 2-47) Select SSL Enabled




(Fig. 2-48) Save & Exit



## Enabling SSL for Outgoing Messages

- 1 Go to “Account Setup”. From the “Account Setup” menu, press the DOWN key to select the email account you wish to enable security for outgoing email and press the SELECT key to “Edit”  (Fig 2-49).
- 2 From the “Select Property” menu press the DOWN key until “Outgoing Mail” is highlighted, and press the SELECT key to “Edit”  (Fig 2-50). Note: If the “Outgoing Mail” option is not listed, then SSL is not available for this account..
- 3 With “Server” highlighted, press the SELECT key to “Edit”  (Fig 2-51). Enter the name of your SSL enabled SMTP Server, and press the SELECT key when “Done”  (Fig 2-52).



Note: You will need to specify an alternative SMTP server that will be used for your outgoing secure messages, as the default Tourmaline SMTP server does not have SSL enabled. Your system administrator or your email service provider can provide you with the address of your SMTP server with SSL activated.

- 4 Press the DOWN key to highlight “SSL disabled”, and press the SELECT key to “Edit”  (Fig 2-53).

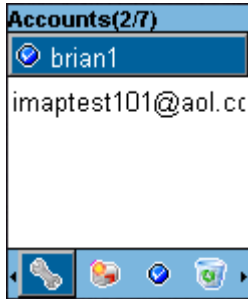
Note: The Port number will change to the industry default value of 465 when SSL is enabled.

- 5 If required, press the DOWN key to highlight “Port #”, and then press the SELECT key to “Edit”  (Fig 2-54). Edit the port number than press the SELECT key when “Done”  (Fig 2-55).

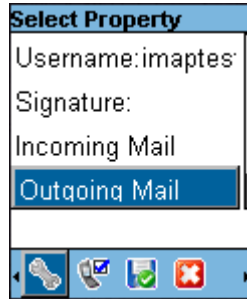
**IMPORTANT!** For users of Microsoft Exchange, the port number needs to be changed back to “25”.

- 6 Press the DOWN key to highlight “Verify Certificate”, and then press the SELECT key (Fig 2-56). **IMPORTANT!** If the certificate cannot be confirmed, then you will see the error message shown in Fig 2-57. It is your responsibility as the user to agree to use this potentially non-secure server. It is recommended that you consult with your ISP or IT department if you receive this error message before you accept.
- 7 Once the server certificate is accepted (or if you choose to override the error message), the “lock” symbol indicates that the certificate has been certified for this secure server. Press the RIGHT key to highlight the “Done”  icon, and press the SELECT key to return to the Select Property menu (Fig 2-58).
- 8 Press the RIGHT key to highlight the “Save & Exit”  icon, and press the SELECT key (Fig 2-59).

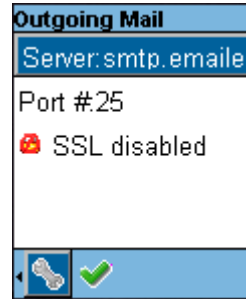
IMPORTANT! Do not forget to Save & Exit or changes will not be recorded!



(Fig. 2-49) Select "Account"



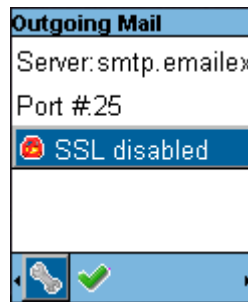
(Fig. 2-50) Select "Outgoing"



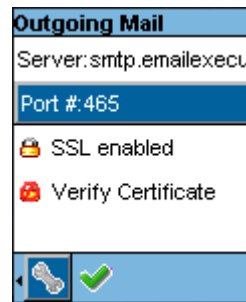
(Fig. 2-51) Change server name, (if necessary)



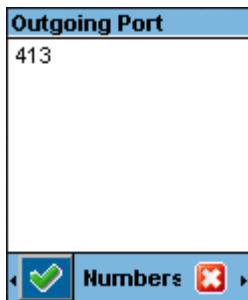
(Fig. 2-52) Enter new server name



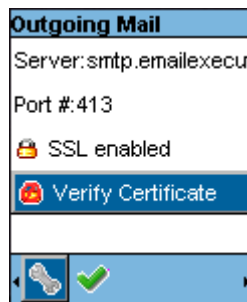
(Fig.2-53) Enable SSL



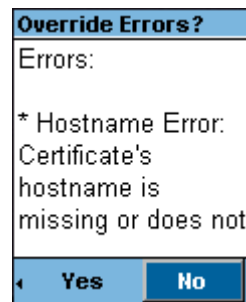
(Fig.2-54) Change the Port # (if necessary)



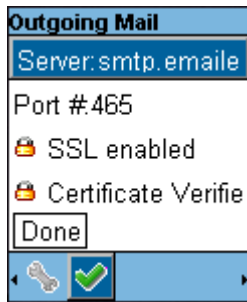
(Fig. 2-55) Enter new port number



(Fig.2-56) Verify Certificate



(Fig. 2-57) Certificate Error Override





(Fig. 2-58) Done





(Fig. 2-59) Save and Exit

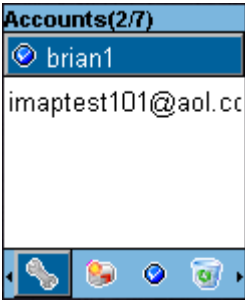
## Disabling SSL for Outgoing Messages

- 1 Go to “Account Setup”. From the “Account Setup” menu, press the DOWN key to select the desired email account for disabling SSL, and press the SELECT key to “Edit”  (Fig 2-60).
- 2 From the “Select Property” menu press the DOWN key until “Outgoing Mail” is highlighted, and press the SELECT key to “Edit”  (Fig 2-61).
- 3 Press the DOWN key twice to highlight “SSL enabled”, and press the SELECT key (Fig 2-62).

Note: The lock symbols have been removed and SSL has been disabled.

- 4 Press the RIGHT key to highlight the “Done”  icon, and press the SELECT key (Fig 2-63).
- 5 Press the RIGHT key to highlight the “Save & Exit”  icon, and press the SELECT key (Fig 2-64).

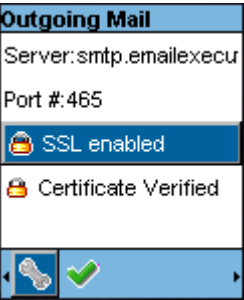
**IMPORTANT!** Do not forget to Save & Exit or changes will not be recorded!



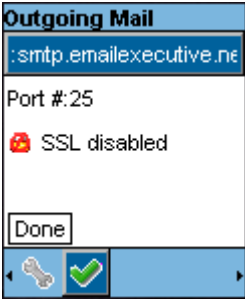
(Fig. 2-60) Select Account



(Fig. 2-61) Select Outgoing



(Fig. 2-62) Select SSL Enabled



(Fig. 2-63) Save & Exit



(Fig. 2-64) Save & Exit



## CHAPTER 3




# How to Log In and Read Your Email

## In This Chapter



POP3 Accounts .....	27
IMAP Accounts.....	29

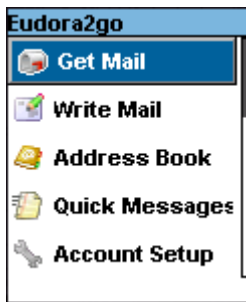
## POP3 Accounts

- 1 From the “Eudora2go” menu select “Get Mail” (Fig. 3-1).
- 2 Scroll to select the account you wish to access, and press the SELECT key (Fig. 3-2). Note: Your default account will automatically be highlighted.
- 3 Wait for the message summary information to download (Fig. 3-3).
- 4 This will take you to the “Messages” menu, which displays up to five message summaries at a time. The five most recent messages will be displayed first. Scroll to highlight the desired message (Fig. 3-4).
- 5 From the “Messages” menu you have the following options:

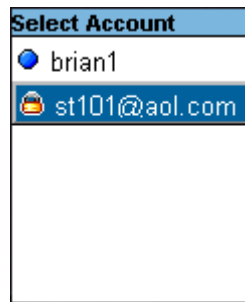
- a) Press the ‘1’ key or select “Read”  to download and display the message text (Fig. 3-5).
- b) Press the ‘2’ key or select “Msg Info”  to display message information (Subject, From, Address of Sender, Date, Content Type, Size).
- c) Press the ‘3’ key or select “Add Contact”  to add the sender’s email address to your Eudora2go Address Book.
- d) Press the ‘4’ key or select “Delete”  to delete the message. Note: See Section 8 for important information regarding message deletion.
- e) Press the ‘5’ key or select “Undelete”  to undelete any deleted messages. (This action undeletes all deleted messages, not just selected messages).

Note: See Section 8 for important information regarding message deletion

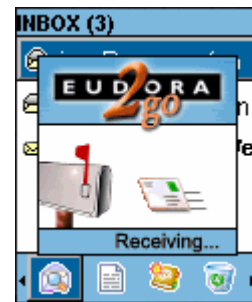
- f) Press the ‘9’ key or select “Jump to Mail #”  to jump to desired mail message number.
- g) Press the ‘0’ key or select “Write Mail”  to compose a new message.
- h) If at the bottom message, press the DOWN key to download and display the message summary information for the next five messages.
- i) If at the top message, press the UP key to download and display the message summary information for the previous five messages.



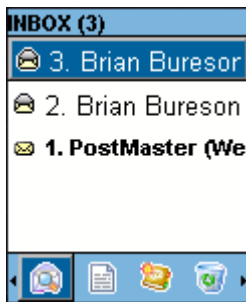
(Fig. 3-1) Select “Get Mail”



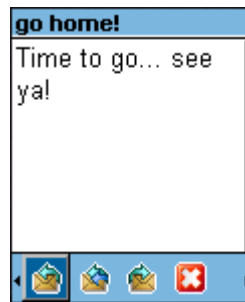
(Fig. 3-2) Select Account



(Fig. 3-3) Downloading message summary info



(Fig. 3-4) Select Message







(Fig. 3-5) Read Message



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## IMAP Accounts







Compared to POP accounts, reading email messages from an IMAP account requires the additional step of selecting a folder from which to download the messages.

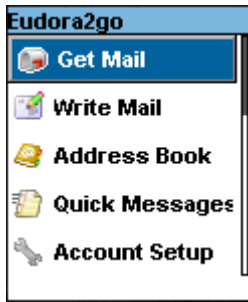
### Navigating the Folders

- 1 From the “Eudora2go” menu select “Get Mail”. (Fig. 3-6) Scroll to select the IMAP account you wish to access. (Fig. 3-7) Press the SELECT key and wait for the folder information to download. (Fig. 3-8) This will take you to the “IMAP Folders” menu, which displays the IMAP Folders present in your account (Fig. 3-9). It is assumed that an IMAP account will as a minimum contain a single “Inbox” folder, as indicated by the  icon.
- 2 Most IMAP Account Setup will contain a single Sent folder. If a Sent folder is found, it will be listed as the “Sent Items” folder, and will be associated with the  icon.
- 3 All other folders will be associated with one of two icons. The  icon indicates that there are no sub-folders in this folder. The  icon indicates that this folder contains at least one sub-folder.

- 4** To drop down to a sub-folder, first highlight the appropriate parent folder, press the RIGHT key to highlight the “Sub Folders” icon, and then press the SELECT key. Or just press the “2” key. (Fig. 3-10)
- 5** To move back up a folder level, press the RIGHT key to highlight the “Parent Folder” icon , and then press the SELECT key. Or just press the “8” key. (Fig. 3-11)
- 6** To move all the way back to the top level (the “root” directory), either press “3”, or select the “Root Folder” icon . (Fig. 3-12)

In summary, from an “IMAP Folders” menu you have the following options:

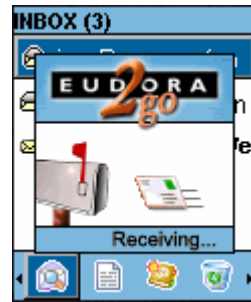
- a** Press the ‘1’ key or select “Messages”  to open the folder and display the first five messages.
- b** Press the ‘2’ key or select “Sub Folders”  to display the sub-folders in this folder.
- c** Press the ‘3’ key or select “Root Folder”  to return to the top folder level.
- d** Press the ‘8’ key or select “Parent Folder”  to move back up a folder level.
- e** Press the ‘9’ key or select “Update Folder List”  to force an update of the folder list.
- f** Press the ‘0’ key or select “Write Mail”  to compose a new message.



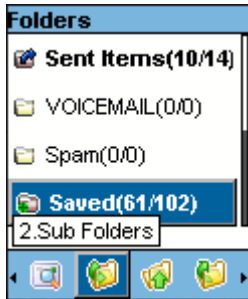
(Fig. 3-6) Select “Get Mail”



(Fig. 3-7) Select an IMAP Account



(Fig. 3-8) Downloading folder info



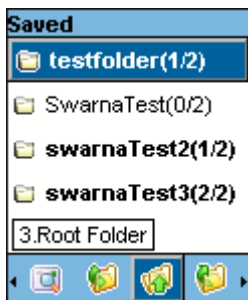
(Fig. 3-9) Select “Sub Folders” to go down a folder layer.



(Fig. 3-10) Go down another folder layers.



(Fig. 3-11) Select “Parent Folder” to return to previous folder.













(Fig. 3-12) Select Root Folder to return to top folder menu.

## Updating the Folder List

The first time Eudora2Go reads from an IMAP account, it downloads all of the folder information. Afterwards, if you make any changes to the folder structure, you should execute the “Update Folder List” function to ensure that Eudora2Go is aware of all of your folders. In some cases Eudora2Go will detect that folder changes have occurred and will automatically launch this function.



## Downloading a Message in an IMAP Account

- 1 From the “Eudora2go” menu select “Get Mail”. (Fig. 3-13)
- 2 Scroll to select the IMAP account you wish to access, and press the SELECT key (Fig. 3-14).
- 3 Wait for the folder information to download (Fig. 3-15).
- 4 Scroll to select the folder you wish to access, and press the SELECT key (Fig. 3-16).
- 5 Wait for the message information for that folder to download (Fig. 3-17).
- 6 This will take you to the message menu for that folder, which displays up to five message summaries at a time. The five most recent messages will be displayed first. Scroll to highlight the desired message (Fig. 3-18).
- 7 From the folder message menu you have the following options:
  - a) Press the ‘1’ key or select “Read”  to download and display the message text (Fig. 3-19).
  - b) Press the ‘2’ key or select “Msg Info”  to display message information (Subject, From, Address of Sender, Date, Content Type, Size).
  - c) Press the ‘3’ key or select “Add Contact”  to add the sender’s email address to your Eudora2go Contact List.
  - d) Press the ‘4’ key or select “Delete”  to set the “marked for deletion” flag for that message. Note that this action by itself does not actually delete the message. Note: Refer to section 8 for details on message deletion.
  - e) Press the ‘5’ key or select “Undelete”  to remove the “marked for deletion” flag for that message.
  - f) Press the ‘6’ key or select “Mark as Unread”  to keep the selected folder as a new message in that folder.
  - g) Press the ‘7’ key or select “Purge”  to permanently delete any messages that have been “marked for deletion”.
  - h) Press the ‘8’ key or select “Parent Folder”  to navigate to the next folder up.
  - i) Press the ‘9’ key or select “Jump to Mail #”  to jump to the desired message number.
  - j) Press the ‘0’ key to select “Write Mail”  to compose a new message.
  - k) If at the bottom message, press the DOWN key to download and display the message summary information for the next five messages.
  - l) If at the top message, press the UP key to download and display the message summary information for the previous five messages.
- 8 Once a selected message is downloaded, use the UP/DOWN key to scroll through the message. When you are done reading the message, press the BACK/CLR key to return to the folder message menu.

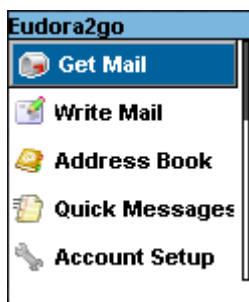
Note: The message is now marked as “read”. (Fig. 3-20)

- 9 Press the BACK/CLR key again to return to the Folder Menu.

Note: None of the six messages in the folder (0/6) are marked as “unread”. (Fig. 3-21)

Note: The Envelope icon to the left of the message info line indicates whether or not the message had been read. A closed envelope  indicates an unread message, and an open envelope  indicates that the message has been read. Bold font also indicates that the message is unread.

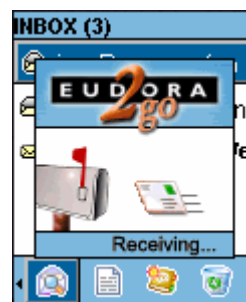
Note: The numbers in the parenthesis to the right of the folder name indicate the total number of messages in the folder, and how many of those are unread (#unread / #total).



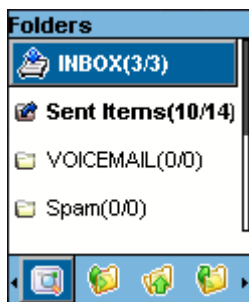
(Fig. 3-13) Select “Get Mail”



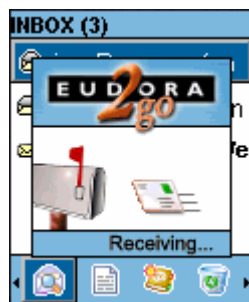
(Fig. 3-14) Select an IMAP account



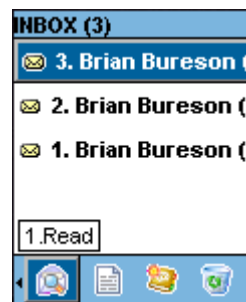
(Fig. 3-15) Downloading folder information



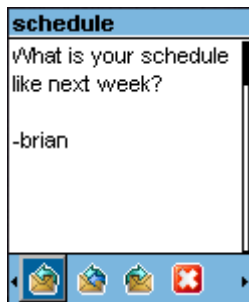
(Fig. 3-16) Select folder



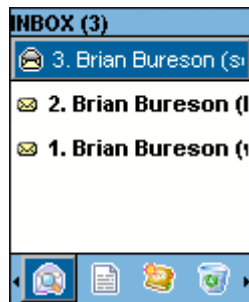
(Fig. 3-17) Downloading message information



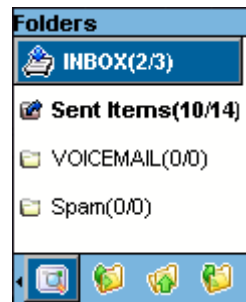
(Fig. 3-18 ) Select message information



(Fig. 3-19) Read message




(Fig. 3-20) Return to folder’s message Menu



(Fig. 3-21) Return to top folder menu

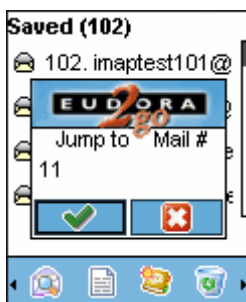
## Jump to Mail #

Eudora2go reads the 10 most recent messages in the folder that you had selected. With the Jump to Mail number you can retrieve any message by inputting the message number.

- 1 Press '9' or highlight  to open the jump to mail number box. (Fig. 3-22)
- 2 Type the message number of the message that you would like to read. (Fig. 3-23)
- 3 Press the 'SELECT' button twice and it will retrieve that message number. (Fig. 3-24)



(Fig. 3-22) Select Jump to mail#



(Fig. 3-23) Enter message number



(Fig. 3-24) Message that was selected.

## CHAPTER 4

# The Eudora2Go Address Book

The Eudora2Go Address Book provides a convenient method to store and recall your most frequently used contact information. The address book stores a contact's name and email address. Once stored, a contact's email address can be quickly recalled when creating, forwarding and replying to mail messages.

Take note that the Eudora2Go Address Book is separate from the contact list found in many handsets. It is not possible to move contact information from the phone's contact list to the Eudora2Go contact list or vice-versa.

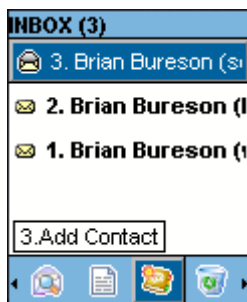
## In This Chapter

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## Adding Contacts Automatically

The single-button “Add Contact” feature (as described in the chapter titled How to Log In and Read Your Email) is the quickest and easiest way to automatically add the sender’s contact information to your Eudora2go Address Book.




- 1 From the “Messages” menu, highlight the sender you wish to add and select “Add Contact” or press key ‘3’. (Fig. 4-1)
- 2 The sender’s information (name and email address) has now been added to your Address Book.



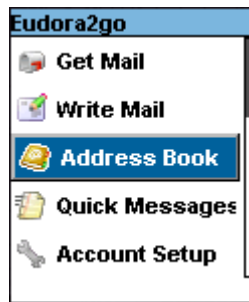
(Fig. 4-1) Select “Add Contact”

## Adding Contacts Manually

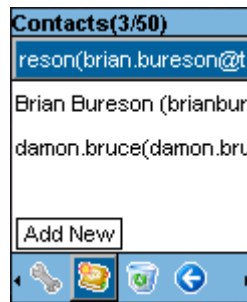
You can also add contacts to the Eudora2Go Address Book manually by entering the information using your phone's keypad:

- 1 From the “Eudora2Go” menu select “Address Book”. (Fig. 4-2)
- 2 From the “Contacts” menu select “Add New” . (Fig. 4-3)
- 3 Using the keypad, enter the contact's name and select “Next”  (Fig. 4-4). This name can be whatever you want and will be used to label one of 50 possible contacts you can access. *Note: Contact label is limited to 32 characters.*
- 4 Using the keypad, enter the contact's email address and select “Save” . (Fig. 4-5)

*Note: Make sure special characters, such as periods “.” or underscores “\_”, are entered correctly. Contact email addresses are limited to 60 characters.*



(Fig. 4-2) Select “Address Book”



(Fig. 4-3) Select “Add New”






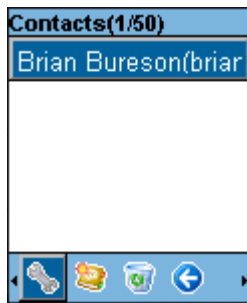
(Fig. 4-4) Enter "Contact Name"



(Fig. 4-5) Enter Address and Save

## Editing Contacts


- 1 Select “Edit” from “Contacts” menu
- 2 From the “Contacts” menu choose the contact entry you wish to edit and press the SELECT key to “Edit”. (Fig. 4-6)
- 3 Use the keypad to change the contact name as you wish, and press the SELECT key to highlight the “Next”  icon. Press the SELECT key again to go to the next step.
- 4 Use the keypad to change the contact email address as you wish, and press the SELECT key to highlight the “ Save”  icon. Press the SELECT key to save and exit.
- 5 You may cancel changes by pressing the RIGHT key until the “cancel”  icon is selected, then pressing the SELECT key to cancel the changes.



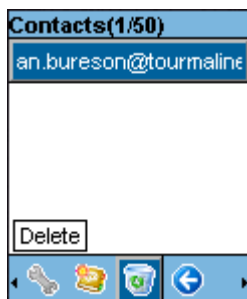
(Fig. 4-6) Editing Contacts

---

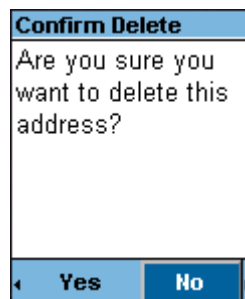
## Deleting Existing Contact Entries

- 1 Select “Delete” from “Contacts” menu
- 2 Confirm that you want to delete the contact.
- 3 From the “Contacts” menu choose the contact entry you wish to delete and select the “Delete”  icon. (Fig. 4-7)

*Note: Once deleted, contact entries cannot be recovered. They must be re-entered into the Address Book.*



(Fig. 4-7) Selecting Delete



(Fig. 4-8) Confirming Deletion

## CHAPTER 5

# Quick Messages

Quick Messages are pre-stored messages that can be appended to text whenever you are in the “Entering Message” mode. The “Entering Message” mode is used when you are:




- Creating a message
- Replying to a message
- Forwarding a message

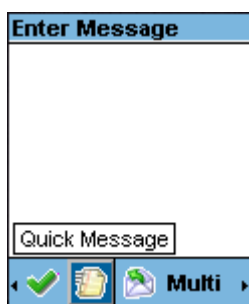
Eudora2Go allows you to store up to 50 Quick Messages. Each message can be up to 60 characters long.

## In This Chapter

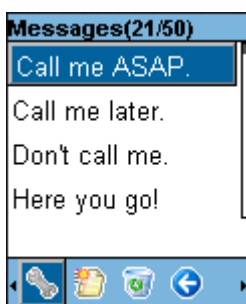
Using a Quick Message .....	40
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## Using a Quick Message

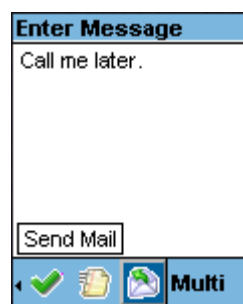
- 1 From the “Enter Message” menu, highlight the “Quick Message” icon  by pressing the SELECT key (Fig. 5-1). Press the SELECT key again to bring up the list.
- 2 Press the DOWN key to highlight the message you would like to enter, and press the SELECT key. (Fig. 5-2)
- 3 The Quick Message will be appended to the text that has already been written, if any. (Fig. 5-3). More than one Quick Message may be appended in this manner. Other text can be entered manually before, after or between Quick Messages. When message is complete either select “Apply”  or immediately “Send” .



(Fig. 5-1) Select “Quick Message”



(Fig. 5-2) Select Quick Message from Menu






(Fig. 5-3) Quick Message Sent

## Creating Quick Messages

Customizing your Quick Messages adds flair to your email replies, as well as saving time when you're in a hurry. For example, by entering your favorite greeting you can avoid re-entering commonly used information. Note that you also have the option of adding your signature to every transmitted message (Section 2.5).

From the “Eudora2go” menu select “Quick Messages”. Use the UP/DOWN keys to browse the message options and the LEFT/RIGHT keys to browse the menu options.

- 1 To customize an existing quick message, highlight the message you wish to modify and select “Edit” . Use the keypad to revise the existing message and select “Save” .
- 2 To create a new quick message, select “Add New”  from the “Messages” menu. Use the keypad to create your new message. Then select the “Save” icon. Your new quick message will be listed alphabetically amongst the existing messages.

- 3 To delete a quick message, simply highlight the message you wish to erase and select “Delete”







Hint: When selecting a Quick Message, press a numerical key to quickly jump by alphabetical order. For example, pressing the ‘5’ key will take you to the beginning of the Quick Messages that start with the letters J, K and L.



## CHAPTER 6

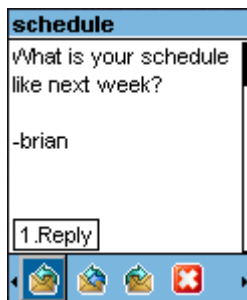
# How to Reply to a Mail Message

- 1 After you have selected and read the message you wish to reply to, select “Reply”  (or press key ‘1’) to reply, or select “Reply All”  (or press key ‘2’) to reply to all. (Fig. 6-1)
- 2 Enter your reply using the keypad or by using the “Quick Messages” icon. (Fig. 6-2)
- 3 When your reply message is complete, press the SELECT key to highlight the bottom menu, and then press the RIGHT key to highlight “Send Mail” . Press the SELECT key to send the reply. (Fig. 6-3)

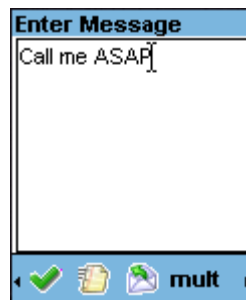
Note: If you wish to edit recipient, subject, or header information before sending your message reply, select “Properties” . From the “Mail Properties” menu you can scroll to highlight the field you wish to change and select “Edit”. Use the keypad to enter or remove information, or the bottom menu bar to insert a “Quick Message”. Then select “Apply” to save the updated information.

Note: Your reply address will be the Email Reply Address that you entered in Account Setup for your default email account. Your email message will appear to have been sent from this account.

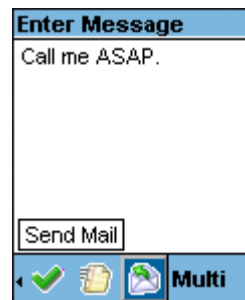
Note: The original email text is included in the email when replying. However, it is not displayed in the Enter Message screen. The signature, if created for this account, will be appended to this reply message.



(Fig. 6-1) Select “Reply”



(Fig. 6-2) Enter Reply






(Fig. 6-3) Select “Send Mail”



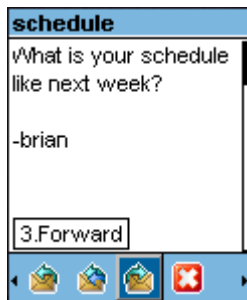
## CHAPTER 7

# How to Forward a Mail Message

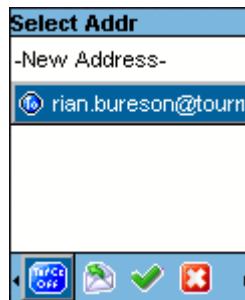
- 1 After you have selected and read the message you wish to forward, select “Forward”  or press key ‘3’. (Fig. 7-1)
- 2 From the “Select Address” menu choose the account you wish to forward the message to, or choose “Other” and use the keypad to enter a new email address. The “Select Address” list is the same as your contacts list. From this menu you can also toggle between “To”, “Cc”, or “Off” when selecting recipient addresses. (Fig. 7-2)
- 3 Select “Send Mail”  to forward the message.

Note: If you wish to edit recipient, subject, or header information before forwarding your message, select “Properties” . From the “Mail Properties” menu, scroll to highlight the field you wish to change and select “Edit”. Use the keypad to enter or remove information, or use the bottom menu bar to insert a “Quick Message”. Select “Apply” to save the updated information.

The signature, if created for this account, will be appended to forwarded messages.



(Fig. 7-1) Select “Forward” message



(Fig. 7-2) Select Forward Message recipient(s)




## CHAPTER 8

# How to Delete Email Messages

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Marking IMAP and MSN/Hotmail Messages for Deletion .....	49
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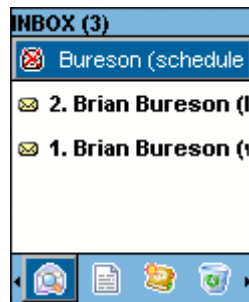
## Deleting POP Messages

- 1 From the “Messages” screen use the UP/DOWN keys to highlight the desired message.
- 2 To delete the highlighted message, press the ‘4’ key or choose the “Delete” icon  and press the SELECT key (Fig. 8-1).

Note: The selected message line now displays “\*\*DELETED\*\*” (Fig. 8-2).



(Fig. 8-1) Select Message to Delete




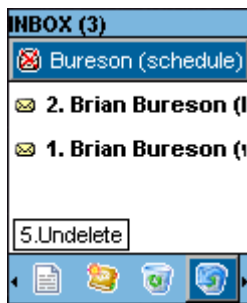
(Fig. 8-2) Message Deleted

Once you end your Eudora2go™ session (or, if your mail server happens to time out\*), the deleted messages are permanently removed from your server.

---

## Recovering Deleted Email (POP3)

Assuming that they have not already been permanently deleted, you may recover all mail messages deleted during the same session by pressing the '5' key or selecting "Undelete"  (Fig. 8-3). The deleted email message(s) are downloaded again and recovered.



(Fig. 8-3) Recover Deleted Message(s)

Note: Recovering deleted POP messages should be done as quickly as possible. If you wait too long (usually several minutes), your mail server may time-out due to inactivity, resulting in messages being permanently deleted.

---

## Marking IMAP and MSN/Hotmail Messages for Deletion

- 1 From the IMAP Sub-Folder screen use the UP/DOWN keys to highlight the desired message.
- 2 To delete the highlighted message press the '4' key, or press the RIGHT key to select "Delete" icon and press the SELECT key. The selected message has now been marked for deletion, as indicated by the red "X" on the letter icon. (Fig. 8-4)
- 3 If you change your mind, press the '5' key, or select the "Undelete" icon to remove the deletion mark. (Fig. 8-5)

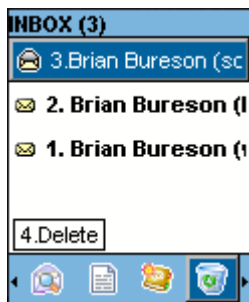
*Note: An IMAP message marked for deletion will not actually be deleted until it is purged.*

---

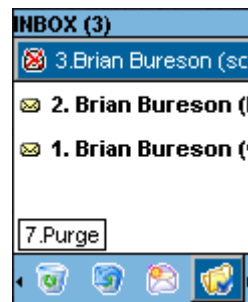
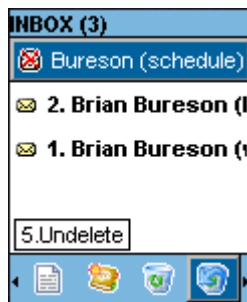
## Purging IMAP and MSN/Hotmail Messages Marked for Deletion

- 1 To delete all messages marked for deletion (known as “purging”), press the ‘7’ key, or press the RIGHT key to select “Purge” icon and press the SELECT key. All messages marked for deletion have now been deleted. (Fig. 8-6).

Note: Once purged, a message cannot be recovered.













(Fig. 8-4) Marked for deletion (Fig. 8-5) Undelete



(Fig. 8-6) Purge all messages marked for deletion

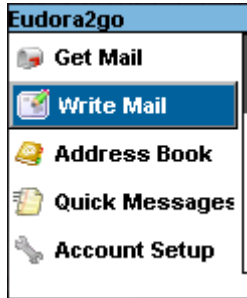
## CHAPTER 9

# How to Create and Send New Email Messages

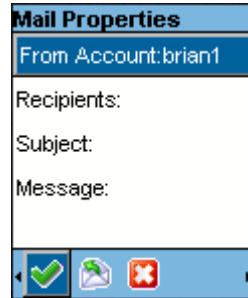
- 1 From the “Eudora2go” menu select “Write Mail” (Fig. 9-1).
- 2 Use the UP/DOWN keys to select the properties and the LEFT/RIGHT keys to browse the menu options. From the “Mail Properties” menu (Fig. 9-2), you can:
- 3 Select the account from which to send your message. This step is only necessary if you plan to send from an account other than your default account. If you wish to send the message from an account other than your default account, then highlight “From Account” and select “Edit”  to choose a different account (Fig. 9-3). Select “Apply” .
- 4 Highlight “Recipients” and select “Edit”  to choose recipients (Fig. 9-4). From the “Select Address” menu, select a recipient from your address book or choose “Other” and use the keypad to enter a new email address. Note: Remember to toggle between “To”, “CC”, and “Off”  before selecting “Apply”; otherwise, the recipient(s) will not be added. You must have at least one “To” recipient. Select “Apply” .
- 5 Highlight “Subject” and select “Edit”  to enter the subject header (Fig. 9-5). You can also use “Quick Messages” to easily enter frequently used subject headers. Select “Apply” .
- 6 Highlight “Message” and select “Edit”  to enter your new message (Fig. 9-6). You can also use “Quick Messages” to easily enter frequently used messages. Select “Apply”  and “Send”  from the “Mail Properties” menu, or send immediately from this menu.

Hint: When selecting a recipient from the Address Book, press a numerical key to quickly jump by alphabetical order. For example, pressing the '5' key will take you to the beginning of the recipients that start with the letters J, K and L.

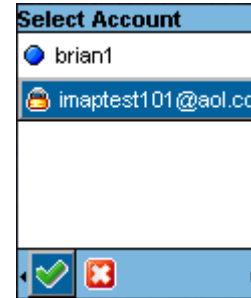
The signature, if created for this account, will be appended to sent messages.



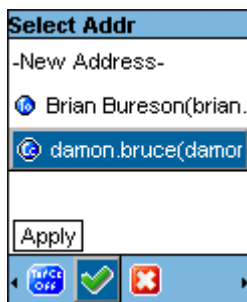
(Fig. 9-1) Select "Send Mail"



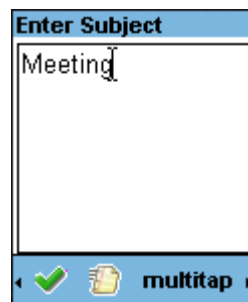
(Fig. 9-2) Send Mail Properties Menu



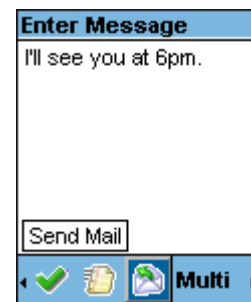
(Fig. 9-3) Select Account other than default



(Fig. 9-4) Select Recipients



(Fig. 9-5) Enter Subject



(Fig. 9-6) Enter Message and Send


---

## Storage of Sent IMAP and MSN/Hotmail Messages

For IMAP accounts a copy of sent messages will be stored in the Sent folder on the IMAP server, if a Sent folder exists. Messages in the IMAP Sent folder can be viewed using Eudora2Go.

## CHAPTER 10

# How to Log Out

The recommended method for closing Eudora2go™ is to either press the BACK/CLR button until you exit the application, or from the Eudora2go™ menu select “Logout & Exit”  (fig. 10-1).

Note: You may, of course, exit the application by pressing the phone’s red “End” key, but this may prevent you from re-connecting to your Mail Server for several minutes until the server times out.

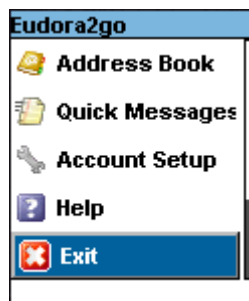


Fig. 10-1 Exit



## CHAPTER 11

# How to Get Help Using Eudora2Go

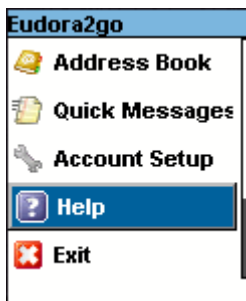
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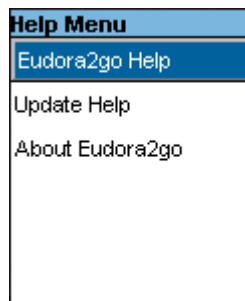
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## Using Your Phone to Get Help

- 1 From the “Eudora2go” menu select “Help”. (Fig. 11-1)
- 2 From the “Help Menu” select the topic of your choice: (Fig. 11-2)
  - a) Select “Eudora2go Help” to access a variety of quick-reference tips on using Eudora2go™, including reading, sending, and deleting mail, setting up, editing, and deleting Account Setup, and adding, editing, and deleting contacts and quick messages. (Fig. 11-3)
  - b) Select “Update Help” to update your phone with the most current help system.
  - c) Select “About Eudora2go” for product information.



(Fig. 11-1) Select “Help”



(Fig. 11-2) Help Menu



(Fig. 11-3) Eudora2go Help

---

## Additional Internet Help

- 1 Select “Online Support” from the “Eudora2Go Help” menu to display Eudora2Go's Internet address ([www.emailexecutive.com](http://www.emailexecutive.com)), where you will find detailed support information.
- 2 Email [support@emailexecutive.com](mailto:support@emailexecutive.com) with questions not covered by this document or our web page.

---

## How to Check Your Software Version

From the Application Manager, select “Settings”. Scroll down to select “Manage Apps”. In the next screen, select “Eudora2Go” followed by “View Properties”. This displays the Eudora2Go version number along with other information.

## CHAPTER 12

# Appendix A: How to Get Email from Most Public Popular Mail Servers

There are many public POP3 email services available on the Internet. If you do not already have an Internet-accessible POP3 email account, then we recommend signing up for an email account from GMAIL, Yahoo!®, or Hotmail®. While GMAIL and Hotmail offer free basic email service, Yahoo! users must pay an extra fee in order to be compatible with Eudora2go.

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## Free Email (No Subscription Fee)

### Gmail

Even though GMAIL is an HTML-type email service (as opposed to a POP mail service), you can still access your GMAIL email account using Eudora2go. GMAIL users must log on to their GMAIL account online and modify their settings to receive POP mail before Eudora2go can connect to the account.

Follow the steps below to configure GMAIL account for Eudora2go:

- 1 Log onto your GMAIL account online with your email and password.
- 2 Select SETTINGS in the upper right hand corner of your Inbox.
- 3 Under MAIL SETTINGS, select FORWARDING and POP.
- 4 Under the POP DOWNLOAD section (item 1: STATUS), select ENABLE POP FOR ALL MAIL (even mail that's already been downloaded).
- 5 Click on SAVE CHANGES.

Now you can access your GMAIL account using Eudora2go!

### Using PreMail with your Gmail Account

If you would like to use Eudora2go's PreMail feature with your other email accounts, you can do so by forwarding a copy of your mail from your account to your Eudora2go email account. To do this, follow these steps:

Log onto [www.gmail.com](http://www.gmail.com) with your username and password.

- 1 Select "Settings" which is located in the upper right hand corner of your Inbox.
- 2 Under "Mail Settings", select "Forwarding and POP".
- 3 Under the "Forwarding" section, select Forward a copy of incoming mail to\_\_\_\_\_, and provide your Eudora2go email address in the field provided.
- 4 Click on "Save Changes".

You're finished!

Note: PreMail must be activated on your Eudora2go account in order to receive PreMail alerts. Refer to the "PreMail Settings" section in Account Setup to learn about activating PreMail.

## Hotmail

Even though Hotmail/MSN is an HTML-type e-mail service (as opposed to a POP mail service), you can still access your Hotmail email account using Eudora2go.

To access your Hotmail account, simply follow the steps outlined in Account Setup, titled How to Automatically Setup and Configure an Email Account.

The following table illustrates the proper settings for a Hotmail account:

Server	Hotmail
Username	joe_smith
Password	Yourpassword
Reply Address	mail.hotmail.com

Note: Hotmail/MSN does not allow message forwarding and cannot be used with Eudora2go's PreMail feature.

---

## Email with Subscription Fee

### Yahoo!

Once you have signed up for e-mail at Yahoo! (mail.yahoo.com), access your account by following the steps outlined in Account Setup, titled How to Automatically Setup and Configure an Email Account..

Note: You must also have "POP Access & Forwarding" enabled from Yahoo!'s web site, which is part of the premium service that costs extra.

The following table illustrates the proper settings for a Yahoo! account:

Server	Yahoo
Username	joe_smith
Password	Yourpassword
Reply Address	mail.yahoo.com

## How to Enable Yahoo! POP Access & Forwarding

In order for Eudora2go to access Yahoo! e-mail, you must enable the account's "POP Access & Forwarding" option. With this feature disabled, Yahoo! only supports browser-based e-mail clients.

- 1 The following steps enable Yahoo! e-mail account "POP Access & Forwarding":
- 2 Go to mail.yahoo.com and log in with your username and password.
- 3 Select "Mail Options" on the upper right hand side of the page.
- 4 Under the Management heading, select "POP Access & Forwarding"
- 5 Under "Step 1: Choose Option" select "Web and POP Access".
- 6 Under "Step 2: Choose Option" select "Text Only".

## Using PreMail with Your Yahoo Account

If you would like to use Eudora2go's PreMail feature with your other email accounts, you can do so by forwarding a copy of your mail from your Yahoo! account to your Eudora2go email account. To do this, follow these steps:

- 1 Go to mail.yahoo.com and log in with your username and password.
- 2 Select "Mail Options" on the upper right hand side of the page.
- 3 Under the Management heading, select "POP Access & Forwarding".
- 4 Select "Forwarding" and type your Eudora2go email address in the field provided to have mail forwarded to this account.
- 5 Click on the "Save" button.

You're finished!

Note: PreMail must be activated on your Eudora2go account in order to receive PreMail alerts. Refer to the "PreMail Settings" section in Account Setup to learn about activating PreMail.

## NetZero

Once you have signed up for email at NetZero ([www.netzero.com](http://www.netzero.com) (<http://www.netzero.com>)), access your account by simply following the steps outlined in "Account Setup".

The following table illustrates the proper settings for a NetZero account:

Server	NetZero
Username	joe_smith
Password	Yourpassword
POP Address	pop.netzero.com

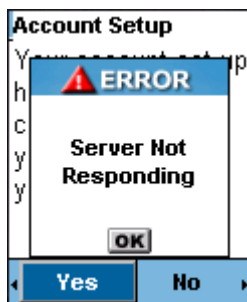


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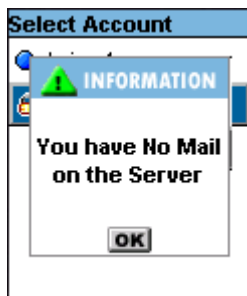
# Appendix B: Error Messages



These are examples of server responses generated due to an Incorrect User Name or Password. The text displayed is the actual server response and will vary from one server to another. In all cases the error is generated when attempting to download or transmit messages. Confirm that you entered the correct information in your Account Setup.



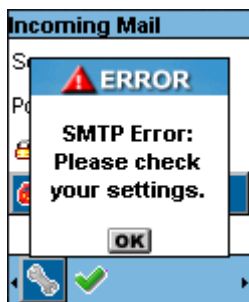
Incorrect server address, or no connection to the Internet. Confirm in Account Setup that the entered POP/IMAP Address is correct. Confirm that your handset is in service with a digital signal.



No messages on your server. Remember that if you have an Outlook client running somewhere else it will tend to pull all messages off of a POP server as soon as they arrive.



Check to ensure you have verified your SSL certificate. Refer to sections 2.1.6.1 and 2.1.6.3 for instructions on enabling SSL.



SMTP server settings are incorrect. Check your SMTP server name and port number.

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